

**“Good, Old-fashioned
Customer Service”**

Services

The **PC GUY** offers the following services:

General Services

- Hardware and software installation, upgrade, and troubleshooting
- Custom system configuration and delivery
- Network design and implementation
- Technical consulting and training
- Product research and evaluation
- Web site design and development
- Internet connectivity
- Virus protection and data recovery
- Backup systems, power conditioning and more!

Additional Business Solutions

- Control TCO and increase productivity through enhanced PC management processes
- Customized CD creation and scanning services
- Software migrations
- PC standardization plans
- Project management
- Product rollouts
- Process streamlining
- PDA (palm) and wireless technologies
- Dial-up/VPN connectivity and more!

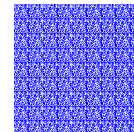
Additional Home Solutions

- Personal shopping
- Digital photo albums on CD
- PDA (palm) and wireless technologies
- Audio CD duplication
- Digital video inventories on CD
- Paper to digital document conversion
- Information appliances
- Computer desk assembly and more!

Travel time is

FREE

to new customers



The **PC GUY**
PO Box 2407
Tempe, AZ 85280

www.pcguyonline.com **PO Box 2407 Tempe, AZ 85280**



The PC GUY

Personal Computer Solutions

CALL (480) 829-7000

Mission Statement

The PC GUY is committed to providing superior customer service to its clients. Our success is measured by repeat patronage, the product of customer confidence and satisfaction. Above all, our most valued assets are the relationships we build through hard work, respect, and boundless dedication.



John Lookabaugh – Proprietor

About Us

The PC GUY specializes in personal computer services and solutions for the home and small business. Our goal is to provide superior customer satisfaction through high quality work, a positive and caring attitude, and great attention to detail. We are much different than those other PC companies; we truly care about **your** success. While they are mostly interested in selling large quantities to big companies, **The PC GUY** is concerned with establishing quality relationships with its customers. We want to be **The PC GUY** you go to for all of your service needs. **The PC GUY** is highly skilled, certified, reliable, and dedicated. Experience the integrity and professionalism we have to offer by calling us today! Your satisfaction is guaranteed.

Experience and Qualifications

The PC GUY has been in the Information Technology consulting business since 1992. We have extensive experience providing personal computer solutions in a wide range of environments. From troubleshooting PCs in the home to providing TCO management consulting at Fortune 500 corporations, **The PC GUY** has a reputation for being among the best in the field. From setting up simple Internet connections to installing networks, **The PC GUY** is a trusted ally that has been around the block and is in-tune with evolving technologies. The professionals at **The PC GUY** are passionate about the work we do and anxious to tackle your next project.

Microsoft Certified Professional



Affiliations

The PC GUY holds A+, Cisco, Microsoft, and Novell certifications and is endorsed by a multitude of hardware manufacturers including Compaq, IBM, Toshiba, and Hewlett Packard. Accreditation ensures that an organization has the level of knowledge that industry leaders expect and ultimately translates into high quality reliable service for our customers.

Testimonials

"I really appreciate the personal attention you showed me... You have renewed my faith in the industry with your honesty and integrity."

- Emil K. - Wavo Corp. – Phoenix, AZ

"...courteous, knowledgeable, and punctual. We recommend him highly..."

- Jack & Berenice Reinhold – Gilbert, AZ

"Kudos to the PC Guys... It couldn't have been a more pleasant experience... You guys are GREAT!!"

- Jan Berry - Mesa, AZ

"...nice to know I now have access to an expert when I have a question or PC problem(s)... many thanks."

- Gloria Bamesberger - Tempe, AZ

"You did a great job" - HUSA C.U.- Scottsdale, AZ

Benefits

Working with **The PC GUY** provides you with many valuable benefits. We will always provide straightforward advice with a smile, but you can also expect the following:

- Personal and friendly PC experts
- On-site professional service (house calls)
- Caring, honest, and trustworthy consultants
- **Fully Bonded and Insured**
- Money savings through optimized productivity
- Stress and frustration relief
- Satisfaction beyond your expectations!



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